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## Cybersecurity Portfolio

Our Defence Enables Your Growth

# Service Offerings

## WHO ARE WE

ZenDefend is a leading South African cybersecurity company specialising in proactive security services. We combine passion with high-level expertise to protect businesses against ever-evolving cyber threats. We think like attackers so you don't have to.

Our team delivers tailored security solutions & services designed for your unique environment and business goals. Ensuring your organisation stays protected, compliant, and resilient.

## OUR SERVICES



### 1. Managed Detection & Response (Flagship Service)

NIST Aligned Security Operations Centre - Identify, Protect, Detect, Respond, Recover



### 2. Open Source Intelligence

Deep reconnaissance of your public footprint - what adversaries see before they strike



### 3. CTEM & Dark Web Monitoring

Continuous Threat Exposure Management. Leaked credential and dark web footprint monitoring



### 4. Breach & Attack Simulations

Adversarial simulation. We attack, so that we can make informed decisions within your current control-set



### 5. Architecture & Consulting

Security blueprint, design reviews, and advisory

## WHY ZENDEFEND

### Proactive Defence

We detect and defend before threats strike.

### Rapid Response

24/7 Managed Detection & Response Team

### Real-World Visibility

We see your risks as attackers do.

## COMPLIANCE & REGULATORY SUPPORT

South Africa's Protection of Personal Information Act (POPIA) requires every organisation to safeguard personal data or face significant penalties. ZenDefend helps you meet POPIA requirements and broader compliance obligations by identifying gaps, hardening your infrastructure, and providing ongoing monitoring to keep you audit-ready.

***"Attacks are inevitable. Damage shouldn't be."***

95% of cybersecurity incidents can be traced to human error. Let us help you close the gap.

# Managed Security Service Provider Packages

Our pricing is structured across three solution tiers  
 — **Aware, Focused, and Enlightened** —

so you can match the level of coverage to your risk profile and budget. Each tier builds on the one below it, and individual services can be bolted on to a lower tier if you need a specific capability without stepping up.

## Service Offering - Pricing Tier



Service	AWARE	FOCUSED	ENLIGHTENED
Initial Assessment, Design & Implementation	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Extended Detection & Response (XDR)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Managed Detection & Response	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Employee Awareness Training (Instructor Led)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Monthly Reporting & Debrief	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Incident Response 24x7x365	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Monthly Service Review		<input type="checkbox"/>	<input type="checkbox"/>
Threat Hunting		<input type="checkbox"/>	<input type="checkbox"/>
Continuous Architecture Reviews		<input type="checkbox"/>	<input type="checkbox"/>
CTEM & Dark Web Monitoring			<input type="checkbox"/>
Open Source Intelligence			<input type="checkbox"/>
Breach & Attack Simulations			<input type="checkbox"/>

# Engagement Approach & Solution Partners

## OUR ENGAGEMENT APPROACH



A focused session with one of our solution architects to understand your cyber challenges, environment and priorities.



Our architects walk you through the service catalogue and tailor each offering to align with your requirements.

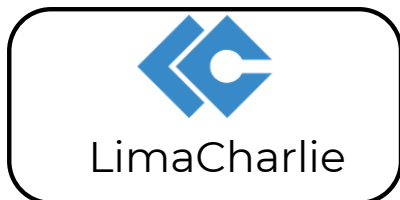


Transparent commercial discussion shaped around your business goals, budget and the outcomes that matter most.



Precise, high-quality execution by our team to resolve your current cyber requirements and strengthen your posture.

## OUR STRATEGIC SOLUTION PARTNERS



Cloud Security Operations Platform.  
Single Pane of Glass for environment threats.



Comprehensive Security and Productivity Architecture.  
Secure Productivity.

## CONTACT US

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